



 **MISSION
STATEMENT**

Emsland Flour Mills
- Your Flour Company -

 **HEMELTER
MÜHLE**
FAM. CORDESMEYER

MasterMix



Family businesses are a central pillar of the German economy and therefore play a significant role in the economic well-being of society. We have a natural affinity with this. As a family of entrepreneurs, the values that we bring to the Hemelter Mühle make it unique and distinctive and provide the basis for economic success. Our mission statement serves the corporate development of Hemelter Mühle Dr. Cordesmeier GmbH & Co. KG, Emsland Flour Mills GmbH & Co. KG and MasterMix GmbH. The present mission statement is designed to be relevant to the future and is reviewed at regular intervals and revised as necessary.



Our company

Tradition and vision

Our company is more than 125 years old and is a family-run business in its 4th generation. The 'Hemelter Mühle' brand is a strong brand. It is synonymous with high-quality products and cooperative partnerships. We focus on long-term perspectives with groundbreaking technologies and adapt to customer expectations.

Our expertise

Knowledge and quality

Our core competency lies in the processing of cereals and oilseeds into high-quality raw materials while consistently focusing on the requirements of our customers. Customer-centric service and quality assurance are our strengths.

Our customers

Cooperation and reliability

Our customers are artisan and industrial bakeries, wheat starch factories and feed manufacturers. And we are a reliable and transparent partner for them. We strive to make a significant contribution to the success of our customers by jointly developing long-term, innovative solutions to their challenges.



Our employees

Diversity and know-how

Our workforce is highly qualified. We foster their potential and create opportunities for development within the company. Equal opportunities are important to us. We employ people from different countries of origin.

Our understanding of communication and leadership

Appreciation and transparency

Our communication style is characterised by openness, directness and a willingness to help. We ensure a good flow of information. We work continuously on our understanding of leadership and see ourselves as a team. Our leadership behaviour is based on our leadership principles. Key aspects are: clarity, transparency, respect, appreciation, honesty.

Our suppliers

Fairness and openness

Suppliers are an important link in our value chain and instrumental to our success. We always treat them fairly and openly and expect reliability and openness from them in return.



Our economic viability

Competence-oriented and sustainability

As a family-run company, our investment policy is characterised by sustainability and geared to our corporate strategy to ensure long-term success. Our primary objective is to expand our core competencies by investing in the expertise of our staff and in the ongoing modernisation of our operating resources.

Our relationship with society

Responsibility and interpersonal relationships

We value the raw materials we use and their value as staple foods for the population and minimise the use of energy resources. Our relationship with our social environment is one of respect.

Our future

Development and opportunity

We see ourselves as an agile company. We regard future challenges as opportunities and actively participate in shaping them. The same applies to developments in technology and digitalisation. For us, expanding our market position and sustainability are not a contradiction in terms. We are an attractive, family-oriented company.



This is the short version of our mission statement. If you would like to read our mission statement in more detail, we will be happy to send it to you. Please get in touch!

Rheine, November 2018

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